



Alona Fe Isajlovski

To secure a challenging position in a reputable organization to expand my learnings, knowledge and skills.

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 Hristo Tatarchev 57b

SKILLS

- Excellent customer service and client relationship management
- Strong verbal and written communication skills
- Problem-solving and conflict resolution
- Sales support and customer retention
- Time management and ability to meet deadlines
- Highly organized with strong attention to detail
- Ability to multitask in fast-paced environments
- Team-oriented with the ability to work independently
- Flexible and willing to work extended or rotating hours
- Computer literate

EDUCATION

- DIPLOMA IN HOTEL AND RESTAURANT MANAGEMENT
Iligan Computer Institute
2012 - 2014
- BASIC COMPUTER LITERACY
Sandugo Computer Arts & Learning Services 2014 - 2015

LANGUAGE

- English
- Basic Macedonian
- Tagalog

EXPERIENCE

- Customer Support Advisor & Property Management Support - Short Term & Long Term (Remote)
Verv Group Limited
Skopje, November 2023 - December 2025
- Sales Representative
Transcom
Skopje, North Macedonia November 2023
- Sales & Marketing Representative
Lioned Group
Skopje, September 2021 - December 2022
- Call Center Agent
X-Enterprise
Skopje, June 2018 - March 2019
- Receptionist
Mission Inn Dumaguete
Dumaguete City, Philippines
January 2016 - February 2018
- Entrepreneur (Buy & Sell)
Philippines, 2015 - 2017
- Administrative Assistant
SMA Medical & Laboratory
Iligan City, Philippines 2014