

Angelica Silangga

gellibels027@gmail.com

08/01/1990

09102211587/ 09059714887

Filipino

Benedicto apt Talisay, Lipa City, Batangas

WORK EXPERIENCE

08/2022-09/2022

Lead Verification Specialist

Seasonal

Balboa Digital Center Services Inc

06 /2018 - 10/2021

CSR

Sykes Asia Inc.

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12 /2017 - 06/2018

CSR

Ubiquity Global Services

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01 /2017 - 09/2017

Consultant

Sutherland Global Services

—

05 /2015 - 09/2016

CSR/SME TIER II

Teleperformance

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EDUCATION

09 /2011 - 11/2020

Bachelor's degree

TAGUIG CITY UNIVERSITY EDUCATION

SKILLS

I have good communication skills and can multitask. Flexible and easy to learn new things with minimum supervision. Trained to manage emotions to provide excellent customer service and sales performance.

LANGUAGES

ENGLISH

Professional working

REFERENCES

Liezel Orbiso

CSR

09107906786

Johnford Mariano Team

Leader

+63 927 977 7904

SYKES ASIA INC