**AGLIAM, PAULA JOBELLE ESGUERRA**

**OBJECTIVE**

I aspire to be an integral part of an organization, which will

recognize my skills and abilities and allows my further

development by maximizing my potentials.

**PERSONAL INFORMATION**

Age : 37

Date of birth : 16 December 1986

Place of birth : Mabalacat City, Pampanga

Gender : Female

Height : 5’4’’

Weight : 110 lbs.

Civil Status : Single

Religion : Roman Catholic

Nationality : Filipino

Language : Tagalog, English, Kapampangan

PRC License No. : 0630888

Passport No. : EB9406177

Valid until : 18 October 2031

Mobile Number : 09950789262

Email Address : pjagliam@yahoo.com

**WORK EXPERIENCE**

Position : Staff Nurse

Areas of Exposure :Pediatric Ward and Medical-Surgical Ward

Hospital Name : Rafael Lazatin Memorial Medical Center

Hospital Address : Visitacion Street Corner Pampang Road, Pampang, Angeles City, Philippines

Bed Capacity : 200

Period of employment : From 16 February 2010 up to 25 February 2016

**Job Description**

Medical-surgical patients often present with complex diagnoses as well as corresponding complex needs. Patients in this area vary, from ambulatory to total care and as such, medical-surgical nurses are expected to be flexible and versatile in providing holistic care. Below are the kinds of patients medical-surgical nurses handle:

1. Patients with acute to chronic diseases needing management
2. Patients with diverse admitting diagnosis and not limited to a single body system
3. Patients with complex and multiple co-morbidities
4. Patients and their families
5. Patients across the life span

The following are some of the functions of a medical-surgical nurse:

1. Medical-surgical (MS) nurses must be able coordinate, organize, and prioritize complex multiple client assignment.
2. Competent and knowledgeable in guiding patients and their families from the challenges that come along with the complex health care system.
3. MS nurses must integrate discharge planning into the patient’s daily care.
4. Must be able to collaborate with other members of the health care team.
5. Ability to learn the use of technology, including new medical innovations.
6. Capability to integrate research in relation to a diverse care needs
7. Integrate the best practice guidelines in relation to diverse clinical situations
8. Advocate for ethical, quality, and safe work setting

Position : Nurse Agent

Areas of Exposure : Triage Nurse, Nurse Case Manager, Diabetic Monitoring Nurse

Company Name : Global Clinical Services

Company Address : Wilhelmina Hall, One North Mall #1 McArthur Highway, Dau, Mabalacat, Pampanga 2010

Period of employment : From 19 June 2019 up to 16 November 2020

**Job Description**

* Supports the patients out in the community and at skilled nursing facility
* Connects healthcare providers to nurse practitioners and physician assistants through conferencing system
* Assess patient to prevent problems or identify complications early, treat and intervene as necessary for post-acute care
* Provides consistency and round the clock care via telephone management.
* Reduces evening and weekend re-hospitalization by caring for the patient within the SNF environment when possible
* Responsible for monitoring and delivering of all information received via the UM fax, including maintenance of incoming and outgoing faxes
* Calls to members and providers to communicate determinations or obtain additional information.
* Effectively handles direct referral requests and inquiry phone calls from providers, balancing excellent customer service with efficiency
* Follows appropriate procedures for checking member eligibility, authorization history and provider network participation status
* Input data into the online portal system to ensure timeliness of referral processing with minimal errors, within a timely manner to maintain compliance turnaround time
* Collect and interpret blood glucose readings within minutes of a member’s test
* Provide immediate intervention by contacting the patient during extreme high (>350) or low (<60) alerts to check symptoms and medical status.
* Triage and counsel clients in bringing them back into the normal range
* Strongly encourage medical attention when necessary.
* Encourage participation in any available Disease Management or Wellness Program if applicable.

**EDUCATIONAL BACKGROUND**

Tertiary Education

Bachelor of Science in Nursing

Our Lady of Fatima University

McArthur Highway, Valenzuela City

SY 2006-2009

Secondary Education

Holy Family Academy

Cut,cut, Angeles City

SY 2000-2004

Primary Education

Montessori School of St. Nicholas

Dau, Mabalacat, Pampanga

SY 1991-2000

**SEMINARS AND TRAININGS ATTENDED**

STANDARD FIRST AID

The Review Academy Training Center

January 15-16, 2011

CPR PROFESSIONAL

The Review Academy Training Center

January 15-16, 2011

BASIC INTRAVENOUS THERAPY TRAINING FOR NURSES

AUF Professional School, Angeles City, Philippines

February 7-9, 2011

ECG, ARRHYTHMIA RECOGNITION

Rafael Lazatin Memorial Medical Center, Angeles City, Philippines

July 26, 2011