

BRYAN MARK PARAS

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Pampanga, Philippines



CAREER OBJECTIVE

To build a long term career in E-commerce industry with opportunities in career growth and personal development. I am extremely motivated person with a very strong Drive to achieve my Goals.

EDUCATION

AMA COMPUTER COLLEGE

BS in Computer Engineering

PERSONAL DETAILS

- AGE: 23
- BIRTHDATE: March 23, 2000
- CITIZENSHIP: Filipino

WORKING EXPERIENCE

LIZARDBEAR TASKING INC. - TASKUS Shopify Plus Support Advisor

Aug 2022 - Present (Support Team Lead)

Tasks:

- Technical Support Business to Business campaign
- Email, Chat and Phone support specialist
- Basic theme customization and coding
- creation and design Dropshipping
- Merchant Success Manager for Shopify Plus Merchants

VXI GLOBAL HOLDINGS Account Associate

Feb 2021 - Mar 2022

Tasks:

- Appointment Setter
- US based health insurance assistance
- Outbound and Inbound call taking

SKILLS

- Exceptional communication and networking skills
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results
- Dedication in managing team