



Charlie James Bernardo

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Blk 34A lot 40 phase 2 area 2 maliputo St.
brgy NBBS, Navotas City

Nationality: Filipino

Birthday: August 27, 1999

Marital Status: Married

Religion: Roman Catholic

Skill

Communication
Skills



Team Player can
lead a Team



Real time Audit



Hardware &
Software Issues
Solver



Objective

To maintain, improve customer or clients satisfaction in a Virtual assistant by utilizing my logical, problem-solving, customer service and product knowledge while making sure that my colleagues and team are working and enjoying themselves.

Work Experience

Concentrix Senior Quality Evaluator	09/2023 - 05/2024
Content moderation	
Concentrix Team Leader	11/2022 - 08/2023
Sales Account	
Concentrix Subject Matter Expert	09/2021 - 10/2022
Sales Account	
Concentrix Advisor 1	08/2020 - 08/2021
Sales Account	
Alorica Technical Support Representative	01/2019 - 03/2020

Education

Bachelor of science in Custom administration PMI COLLEGES	05/2015 - 04/2017
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Reference

Jane Carla Rabor
Advisor 1 · Concentrix

Tel: 09763130668

Roderick Mirambil
CSR · Everise

Tel: 09613178123

Jean Nicole Mercado
Team Leader · Concentrix