



CHRISTIAN JUNI G. CONCEPCION

PROFILE

To secure objective a position where I can efficiently contribute my skills and abilities to the growth of the organization and build my professional career.

CONTACT

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EDUCATION BACKGROUND

PHILIPPINE COLLEGE OF CRIMINOLOGY
BACHELOR OF SCIENCE IN CRIMINOLOGY
2016 – 2018 (UNDERGRAD)

TALENTS & SKILLS

- Knowledgeable of Microsoft Office
- Verbal and written communication
- Conflict resolution
- Time management

CAREER HISTORY

CONCENTRIX | CUSTOMER SERVICE REPRESENTATIVE

VOICE | August 2019 - January 2020

- Answering calls and assist the customer needs.
- Keep track of all software products offered by the company.
- Offer products and additional services that are relevant to client needs and requests.

TELETECH | CUSTOMER SERVICE REPRESENTATIVE

NON-VOICE - MENTOR | May 2020 - August 2022

- Keep track of all software products offered by the company.
- Offer products and additional services that are relevant to client needs and requests.

PEAK OUTSOURCING | EXPEDITOR

September 2022 - March 2023

- Retrieving records that are being used in law suits
- Hired by an attorney as a third party records retrieval

CONCENTRIX | CUSTOMER SERVICE REP.

VOICE | May 2023 - PRESENT

- Answering calls and assist the customer needs.
- Keep track of all software products offered by the company.
- Offer products and additional services that are relevant to client needs and requests.





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