



CLAUDIO M. BOMBANE III

Work Experience

Technical Support Specialist 2024/March - 2025 /Sept

Iqor Starosa

Tech Support Specialist supporting T-Mobile for Business customers with phones, smartwatches, and internet gateways. Help business clients troubleshoot issues, set up devices, and stay connected with quick, reliable support.

Customer Service Representative 2022/May – 2023/November

IGT Solutions, Mandaluyong

Assisted guests worldwide with hotel reservations, changes, and cancellations by phone and email for Radisson Hotel Group. Focused on delivering friendly, accurate service to ensure a smooth booking experience.

Customer Service Representative 2021/October – 2022/April

Teletech, Sta Rosa

Provide friendly and efficient chat support for DoorDash customers, helping with questions about their food orders, delivery issues, missing items, and refund requests to ensure a smooth and positive experience.

References

Christoper David Santos

Supervisor at IQOR Starosa

Phone: 0976-316-0818

Mirzi Tienzo

Team Leader at IGT Solutions

Phone: 0976-316-0818

Arian Marie Hije

Team Leader at TeleTech Starosa

Phone: 0956-509-8404

Trainings and Seminars

Social media marketing Course

Social media marketing Course which includes social media marketing, algorithm, Content Creation, Basic Video Editing, Lead Generation, SEO, WordPress, and Facebook Ads.

Contacts



0916-290-7095



claudio.bombane@gmail.com



1094 Masikap Street,
Barangay Real, Calamba
City, Laguna, Philippines.

About Me

I'm a dedicated customer service professional with a strong background in helping things run smoothly and juggling multiple tasks at once. I focus on building great relationships with customers to keep them happy and help the business grow.

Education

Bachelor of Science: Hotel and Restaurant Management

STI College Calamba –
Calamba City, Laguna

2013/June – 2017/May

High School

Calamba Institute

2009/June 2013/ March

Skills

- Sales management
- Bill dispute
- Technical support
- Chat & Email support
- Critical Thinking
- Leadership
- Social media marketing
- Basic Video editing
- Content creation

I hereby declare that the details and information given above are complete and true to the best of my knowledge.

Signature over printed name