

# CONTACT

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cristalliner (skype)

📥 May 21, 2000

## EDUCATION

Accountancy and Business Management (Senior High School)

University of the Immaculate Conception

2016-2018 Davao City, Philippines

Primary School-Junior High

University of the Immaculate Conception

2006-2016 Davao City, Philippines

# **SKILLS**

- Canva
- Google Suites
- Trello, Click up
- Picsart
- Data entry
- Content Creation
- Basic Bookkeeping
- Basic Website Design (Wix)
- Email Management
- Calendar Management

# CRISTALLINE REYES

VIRTUAL ASSISTANT

# CAREER OBJECTIVE

Driven and adaptable virtual assistant with a passion for enhancing efficiency and organization. Seeking to leverage my strong organizational skills, excellent communication, and tech-savviness to provide reliable administrative support to clients. Dedicated to delivering high-quality assistance, streamlining tasks, and contributing to a seamless remote work experience

# EXPERIENCE

#### **Market Research Interviewer**

Dynata Inc. (September 2020-November 2020)

- Conducts phone interviews to collect information on the opinions and preferences of selected groups.
- Persuades respondent to take surveys regarding a specific topic.
- Executed more than 50 cold calls daily, with an average 5 percent conversion rate.
- Keep records of all conversations in company's call center database in a comprehensible way.
- Meet personal/team qualitative and quantitative targets.

# CERTIFICATE

 <u>Batch 55: Virtual Assistant and Social Media</u>
<u>Marketing Training</u> - 4 days training workshop of Virtual Assistance and Social Media Marketing, Bookkeeping, Lead Generation, Project Management, Content Creation, Web design and Search Engine Optimization.

#### CHARACTER REFERENCE

- Samuel Benson Royola -Samuel.Royola@dynata.com
- Carlo Miguel Dela Pena -Carlo Miguel. Dela Pena@dynata.com
- Kim Turaray coachkim.vatrainingph@gmail.com