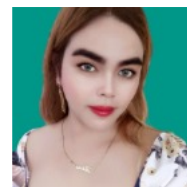


# DANILO DERILO JR.



## PERSONAL DETAILS

0508 Munting Bundok St. Barangay Libid, 1940 Binangonan

daniloderilojr@gmail.com, +639367638011

Date of birth: October 21, 1996

Place of birth: Cardona Rizal

Gender: Transgender

Nationality: Filipino

Civil status: Single

LinkedIn: [linkedin.com/in/danilo-derilo-jr-97aa85156](https://www.linkedin.com/in/danilo-derilo-jr-97aa85156)

## PROFILE

My objective is to enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

## EDUCATION

**Bachelor of Secondary Education Major in  
Biological Science**

2013 – 2017

University of Rizal System, Morong Rizal

## EMPLOYMENT

**Analyst II Business Process Transactions**

Mar 2023 – Present

DXC Technology, Taguig City

Handles international outbound calls for clients with fixed annuities/immediate annuities contracts with Genworth. Answer their questions regarding contract values, maturity date, surrender period, beneficiaries, setting-up EFTs, withdrawal request and status, death notifications, interest rates etc.

I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.

This resume is made with [Jobseeker.com](https://www.jobseeker.com).

## Customer Service Advocate

Oct 2022 – Jan 2023

Teleperformance Philippines, Pasay City

Handled international inbound calls for United Healthcare Group for concerns such as benefit inquiry, demographic change, primary physician change, ID replacement, death notification, formulary lookup, provider lookup, appointment scheduling etc.

## Customer Service Professional II

Aug 2021 – Aug 2022

Manulife Business processing Services, Quezon City

Handled international inbound calls for John Hancock Long Term Care Insurance. Placed in retail and claims department where I handled concerns about premium payments, benefit inquiry, eligibility, demographic change, death notification, cancellation, claims inquiry, reimbursement, claims status, claim initiation, appeals etc.

## Senior High School Teacher

Jun 2019 – Jun 2021

Binangonan Catholic College, Binangonan Rizal

- Class Adviser
- Research Adviser
- Teacher of Earth and Life Science, Physical Science, General Physics 1 & 2, and Disaster Readiness and Risk Reduction

## SKILLS

Empathy

---

Problem Solving

---

SMART oriented

---

Goal Digger

---

## HOBBIES

■ Novel Writing

■ Volleyball

■ Mobile Games

■ Content Creation

## REFERENCES

Maria Renlyn De Leon

Manulife Business Processing Services, Valenzuela City

I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.

This resume is made with Jobseeker.com.

+63 961 611 7249, rendeleon1996@gmail.com

Liezl Bag-id

DXC Technology, Cebu City

+639270021358, liezl.bagid@dxc.com

King Leo Adrales

DXC Technology, Antipolo City

+639395100406, kingleo.adrales@dxc.com

## CERTIFICATES

### English Proficiency Test

Jan 2023

Scored 68/100 with English Level: C1 Advanced

<https://www.efset.org/cert/iMAffE>

### Typing Test

Jan 2024

Scored 51wpm with 100% accuracy in a one-minute medium test in [typingtest.com](https://www.typingtest.com)

## ACHIEVEMENTS

- Dean's Lister
- Passer of Licensure Examination for Teacher (2017)
- Anonymously Famous Wattpad Author with 1 million plus reads online and 14k active followers.

Binangonan, January 7, 2024



I consent to the processing of my personal data for the purpose of recruitment for the position to which I am applying.

This resume is made with [Jobseeker.com](https://www.jobseeker.com).