

Ecube Genesis Rohan Vora

Hospital Admin, Medical Virtual Assistant Virtual Nursing Care, Healthcare Doctor Medical Billing & Coding Revenue Cycle Management, TeleHealth & Remote Patient Monitoring, Data Analysis & Pharmacy Inventory Management, Value Based Patient Centric Care

△ Compelling professional with business acumen, Emotional intelligence, enthusiasm, & persistence. My pragmatic, Rational & Temperamental nature & Behavior will be an asset to the organization. Relentless, maneuvering, & meticulous approach with clear long consistent unshakable vision. Integrity, honesty, & inherent discipline are everything to me no matter what. My interest lies in the intricacies of public & private healthcare & services with Human-centric, sustainable & market-driven approaches in the core solution. With the constant quest of maximizing the livability aspects on planet earth & what can offer in service & care as a professional I feel will bring me closer to making positive changes in society & while practicing the same help to grow remarkably.



Professional Career

**Access Healthcare Medical Billing, JANUARY 2018
(6 Years+) Position -Current Senior Medical Billing & Medical Virtual assistant (Team Lead)**

Key responsibilities & Experience :

Neurologist, Radiology, Veteran health, Eligibility, Authorization, Claims Denials followup Calling
Responsibilities & Tasks: Medical Virtual Assistant (Patient Scheduling, Demographics privacy, documents and EHR management, Patient spontaneous queries solutions via phones, emails, phone messages, Fax, Referrals, Patient Weekly Statements, Patient Credit card payment collection, Vitals & Medical updates & All kind of Hospital Front desk & Back End-to-End Tasks, IT issues Troubleshoots, etc

- **Medical Specialties & Facilities Account Receivable:**
- **Claim Followup, Denial Management, Account Receivable**
- **Neurologist | Pulmonologist (Allergy, Respiratory Immunology Sleep Medicine) | Psychiatrist (Telepsychiatry & Medicine) | OB/GYN Pediatrician Urgent Care | Orthopedic Surgeon | Radiology & Pathology Lab Test | Behavior Health & Substance Abuse Facility, Workers Compensation Legalities**

DOB : 10/08/1997

Address :

Dumaguete City, Negros Oriental, Philippines 6200

✉ **Email**

genesisecube4@gmail.com

References ::

1. **Darlin Cogtas : +63 9311205818**
email :merakihealthtech@gmail.com
2. **Kimberly Ph : +63 9453546872**
email : privatecure99@gmail.com
3. **Dr. Camille Shaene :**
+63 97646800419
email : babytoonzo1@gamil.com



Core Skills & Abilities

- Operations Management/ Health IT Informatics Administration
- Emotional Intelligence, temperamental & Pragmatic, Rational Mindset
- Self-Quick Learning, Reading & Research
- Google Research
- All Kinds of Interpersonal Clear Communications
- Microsoft Office
- Medical Terminology, Anatomy & Body Systems (CPT, ICD-10, HCPCS Coding)
- Client & Customer Satisfaction Service
- Relationship Management
- Time Management
- Healthcare Informatics
- HIPAA Data Privacy Certified
- Patient Satisfaction & Safety
- Telehealth Medicine & Remote Patient Monitoring
- Medical Terminology
- Human anatomy physiology
- Cash Handling
- Medical Biller
- Patient's Outreach
- Data Entry
- Accounts Payable and Receivable
- Real Estate Property Management
- Decision-making
- Tech-Savvy

- Insurance All kinds of Prior & Post Authorizations, (Drugs & Pharmacy (Rx), Surgeries, Procedures, radiology & pathology lab test,) Prescription insurance refill insurance requests, Referral requests & Auth Peer-to-Peer Request, Auth Denial Resolutions
 - Clearinghouse Rejections & Collect ERA & EOB payment Via VCC, Bank Wire transfer, and Paper cheque as credentialing
 - CMS-1500(Doctor professional) Electronic or paper Medical Billing & Medical Coding according to CPT, ICD, HCPCS, and Medicare/Medicaid/private insurance fee schedule & Policies
 - Payment Posting Collected from patients or insurance
 - Account Receivable according to TFL aging, claims follow-up & denial reimbursement management, Claims Appeals Resolutions
 - CO-ordination of benefits and credentialing in-network updates
 - Handle Any kind of communication Via Call, televedio, Emails, Phone messages etc.
 - List Of States For : California, Florida, Michigan, Texas, Illionis, Massachusetts, New Jersey
 - Have the Exposure To setup new end-to-end practice project management and train and educate new teamplayers
-
- Healthcare A/R Analyst
 - Specialty: 1. Skilled Nursing Facility (Chronic Patient Rehabilitation Center)
 - 2. Urgent Care Unit
 - 3. PCP- Family Medicine (Illinois & Michigan)
 - Specialty: Pain Management, Chiropractor, Physiotherapist - Florida Based Facility (Responsibilities: Prior & post-authorization Referrals, Eligibility & Benefits Verification, and front desk



Education

Doctor in Philosophy
University of Phillipines



Medical PMS & EHR Software:

- * **Epic Health Systems**
- **Kareo (Tebr Health)**
- **Office ally**
- **Eclinical works (ecw)**
- **Practice Fusion**
- **NextGen**
- **Aprima**
- **IMS**
- **.Advanced MD**
- **Cerner**
- **Office Ally**
- **MediSoft**
- **RingCentral**
- **Monday.com**
- **QuickBooks**
- **Slack**
- **AppFolio**
- **Bill.com**
- **Google g -Suites**
- **Microsoft 365**
- **Clover Portal**
- **MyLinkGateway**
- **BMC Software**
- **VMWare**
- **Adobe Softwares**
- **AutoCAD**
- **Microsoft office suite 365**
- **Call Hippo**
- **Vonage**
- **GOOGLE SHEETS**
- **outlook**
- **Social Media Marketing**
- **Google Analytics SEO**