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| **Hanz Adriell F. Orias**  (0917) 849 0385  hanzadriellfraga@yahoo.com  109 Mojon-Tampoy, San Jose  Batangas 4227 |  | A person wearing a suit and tie  Description automatically generated with medium confidence |

SKILLS

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| * Active listening * Communication Skills * Customer service * Time management * Flexibility * Keen to details |

EXPERIENCE

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| * 01/2020 - 08/2020 * 11/2020 - 04/2022 | Service crew, Jollibee Foods Corporation  -was able to manage and handle customer’s concern  Customer Service Representative (ResultsCx)  -improved communication skills  -engagement with the customer and giving them the best help and   resolution they deserve. |

* 04/2022 – present Phone Associate ( Peak Support Global Enterprise)  
   -doing data entry jobs, assisting clients, and helping them quickly   
   finish the tasks

EDUCATION

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| * S.Y 2013-2014 * S.Y 2017-2018 * S.Y 2019-2020 | Florencia A. Masilungan Memorial E.S (Elementary)  Fernando Airbase Integrated National H.S (Junior H.S)  AMA Computer College, Lipa Campus (Senior H.S) |