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| **Hanz Adriell F. Orias**(0917) 849 0385hanzadriellfraga@yahoo.com109 Mojon-Tampoy, San JoseBatangas 4227 |  |  A person wearing a suit and tie  Description automatically generated with medium confidence |

SKILLS

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| * Active listening
* Communication Skills
* Customer service
* Time management
* Flexibility
* Keen to details
 |

EXPERIENCE

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| * 01/2020 - 08/2020
* 11/2020 - 04/2022
 | Service crew, Jollibee Foods Corporation -was able to manage and handle customer’s concernCustomer Service Representative (ResultsCx) -improved communication skills -engagement with the customer and giving them the best help and  resolution they deserve. |

* 04/2022 – present Phone Associate ( Peak Support Global Enterprise)
 -doing data entry jobs, assisting clients, and helping them quickly
 finish the tasks

EDUCATION

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| * S.Y 2013-2014
* S.Y 2017-2018
* S.Y 2019-2020
 | Florencia A. Masilungan Memorial E.S (Elementary)Fernando Airbase Integrated National H.S (Junior H.S)AMA Computer College, Lipa Campus (Senior H.S) |