






# IVAN DAVE VACUNAWA

## Contact

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## Skills

### Communication Skills



### English Proficiency



### Writing



### Content Management



## Professional Goals

I am a college graduate with a 4-year work experience seeking to join an institution where I can maximize my communication skills while also helping the company and clients achieve their personal and business aspirations.

## Education

### Bachelor of Arts in Communication

2015 - 2019

*University of Caloocan City*

### Internships

2019 *V81 Online Radio - Content Writer*

2017 *Manulife Business Process Services - HR Staff*

## Work Experience

### High6 Modernize Solutions

2022-Present

#### Quality Analyst

- Ensure quality on developers' works related to web and application design.
- Ensure that the clients' instructions (web and app design) are accomplished.

### Accenture

2021-2022

#### Quality Auditor

- Review agents' works, and generate reports based on their alignment with the company's policies.
- Collaborate with other auditors and conduct error discussions, policy trainings, and refreshers for the team and agents.

### Accenture

2020-2021

#### Content Moderator

- Familiarize oneself on the company's policies and apply it on reviewing user-generated contents.
- Spot and raise errors on the system and software used on tasks.