

# JESUS CESAR YATCO CURADA



**Address:** 145 Lakeview Rd. Lakeview Homes 2  
Brgy. Putatan Muntinlupa City  
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**Email:** [jcycurada85@gmail.com](mailto:jcycurada85@gmail.com)  
**Date of Birth:** November 8, 1985  
**Place of Birth:** Butuan City  
**Gender:** Male

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## Education

**Institution Name:** Father Saturnino Urios University  
**Location:** San Francisco St., Butuan City 8600, Region XIII Caraga  
**Start Year:** 2004  
**End Year:** 2007  
**Field of Study:** Bachelor of Science in Nursing

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## Experience

**Company:** Telus International  
**Position:** Customer Care Assistant  
**Location:** Telus McKinley West Fort Bonifacio Taguig  
**Duration:** March 31, 2021 – July 2, 2021  
**Responsibilities:** Barclays Financial Account

**Company:** Ibex Global Solution  
**Position:** Technical Support Representative  
**Location:** 7<sup>th</sup> Flr. SM BF Sucat Paranaque  
**Duration:** June 2020 – November 2020  
**Responsibilities:** Android and IOS Support

**Company:** ARB Call Center Facilities  
**Position:** Customer Care Assistant  
**Location:** 11<sup>th</sup> Floor Ayala South Park Mall Alabang Muntinlupa  
**Duration:** April 2019 – January 2020  
**Responsibilities:** Benefits and Claims Specialist

**Company:** Convergys  
**Position:** Customer Service Representative  
**Location:** Cyber Zone, Vector 1 Bldg., Northgate. Alabang – Zapote Road, Muntinlupa  
**Duration:** April 2018 – January 2019  
**Responsibilities:** ISM

**Company:** Conduent  
**Position:** Customer Care Assistant  
**Location:** 7<sup>th</sup> Flr. One Ecom Center Bldg., Palm Coast Ave., Mall of Asia Complex, Pasay  
**Duration:** Feb. 2017 – Feb. 2018  
**Responsibilities:** Benefits and Claims Specialist

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