DURAN, JESYRIL S.

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TECHNICAL ENGINEER

Motivated and results-driven IT graduate seeking a challenging position within a large organization. Offering a strong technical skills, data analysis, and project management foundation, with a proven ability to drive efficiency, deliver successful outcomes, and collaborate within cross-functional teams.

KEY COMPETENCIES

Process improvement	Report writing and presenting	Strong interpersonal skills
Project Management	Critical thinking skills	Proactive and self-motivated
Computer Tech savy	Excellent communication skills	Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Optum
Technical Engineer   **Aug 2022 - Present**

Design, develop, implement, and test technical solutions based on business requirements and potential issues and implement solutions proactively. Serve as the team's technical subject-matter expert and a resource for technical escalation. Engage with senior managers regularly, reporting on project status, activities, and achievements.

Change Healthcare Inc.
Remote System Administrator   **Jan 2020 - Aug 2022**

Support the business's customers, Install and configure software and hardware, manage network servers and technology tools, and set up accounts and workstations. Monitor performance and maintain systems according to requirements, Troubleshoot issues and outages.

Trend Micro Inc.
Systems Engineer   **Aug 2018 - Nov 2020**

Handling Network technologies such as Firewall, VPN, IDS and related network security design and implementation, Packet trace analysis, and Network protocols (TCP/IP, DNS, LDAP, etc.). Strong endpoint, email, and gateway security handling, supporting, and troubleshooting, including design, implementation, and management of security tools, technologies, and processes

Accenture (Under an agency)
Remote Desktop Support Specialist   **Aug 2017 - Aug 2018**

Support Windows operating system and Mac OS Network configuration and other software. Perform software installation, software troubleshooting, printer troubleshooting, printer setup, device setup, computer tune-up, diagnostic and repair, data transfer, data backup, and device setup

EDUCATION

Bachelor of Information and Technology
Centro Escolar University - Malolos City of Bulacan

CHARACTER REFERENCES WILL BE PROVIDED UPON REQUEST