





JOHN KELVIN ROY C. BADAYOS

Objectives

Seeking a position that will utilize my fullest potential, that will give opportunities to enhance my personality and career growth and will give benefits and salaries that will commensurate with my abilities and qualifications

 09458138883

 johnkelvinroy@gmail.com

 Del Pilar St., Brgy. R. Castillo,
Agdao, Davao city

AWARDS RECEIVED

Top SME for Chats

(4th Quarter 2022)

SKILLS SUMMARY

- Customer Service
- Client communication
- Documentation and reporting
- Calm disposition
- MS (Word, Excel & Powerpoint)
- Email Management
- Chat Support

WORK EXPERIENCE

Customer Service Representative / SME / VSat Analyst

Ibex Global Solutions | September 2020-
November 2023

- Evaluate and monitor agents performance
- Conceptualize materials based on data and research
- Encouraging to team and staff; able to mentor and lead

Technical Support Representative

VXI Global Holdings | August 2023- January 2024

EDUCATION

Univeristy of Mindanao

Bachelor of Science in Nursing
2018-present

Assumption College of Davao(SHS)

Humanities and Social Sciences strand
2016-2018

F.Bangoy National High School(JHS)

2012-2016

Ubalde Elementary School

2006-2012

REFERENCES

Vanessa Abellanos

09468107547

Cristy Marie Abiñon-Ramo

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