



Jon Lauren Aranda

Licensed Physical Therapist,
Philippines

CONTACT ME

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📍 Purok 1, 45 Inosulaban,
Lipa City, Philippines

EDUCATION

Bachelor of Science in Physical Therapy

Daniel O. Mercado Medical Center
Institute of Health Sciences
2018 - 2022

Bachelor of Science in Business Administration Major in Management

University of Batangas, Lipa Campus
2012 - 2016

SKILLS

- Good English Communication Skills and Client Service Orientation
- Patient Assessment, Intervention and Plan of Care
- Patient and Family Educator
- Documentation
- Efficient and Time-Bound
- Collaborative Worker and Good Workplace Ethic

WORK EXPERIENCE

Physical Therapy Intern Sept 2021 - July 2022

St. Francis Cabrini Medical Center and DMMC Institute of Health Sciences Rehabilitation Clinic

As a physical therapy intern, my responsibilities include assisting licensed physical therapists in evaluating patients and creating treatment plans, as well as carrying out various therapeutic interventions. This can include setting up equipment and helping patients perform exercises as well as monitoring their progress and reporting to the supervising therapist. My duties also included the need to communicate effectively with patients and their families to help them understand the treatment plan.

Customer Service Representative April 2016 - May 2017
**Result Companies, Teletech Lipa and
EncoreLead Data Solutions**

In my role as a Call Center Representative and Lead Generation Specialist, I efficiently handle customer inquiries and complaints, multitask, maintain records, and ensure prompt resolution for customer satisfaction. I possess excellent communication and computer skills, can work independently or in a team, and use my strategic knowledge to research and identify potential customers, generate leads, conduct market research, analyze customer data, develop acquisition strategies, build and maintain relationships while providing dedicated customer service. I maintain accurate records of customer interactions, track orders, follow up to ensure customer needs are met, and strive to ensure every call is answered and resolved promptly.

TRAININGS AND SEMINARS

- Physical Therapy Assessment and Treatment Plans in Pediatrics
- Common Sports Injuries: Prevention, Training and PT management
- Neurorehabilitation Process: Stroke Localization, Prediction of Stroke Recovery and Stroke Evidence Based Practice
- Strategic Management: Developing Managerial Competencies

REFERENCES

Nieveh Quilao, PTRP

St. Francis Cabrini Medical Center PT
Supervisor

Phone: 09082810663

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Micah Mitra, PTRP

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DMMCIHS

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