

JUJENE TEODORO



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📍 San Jose Del Monte Bulacan, Philippines

PROFILE

I'm an experienced customer service who has been working in the industry and most of my work experience has been with international companies, as well as a game and application rater in multinational technology company.

EDUCATION

- **DIPLOMA IN OFFICE SYSTEM**
AMA Computer Learning Center
S.Y 2011-2013
- **SECONDARY**
San jose del monte national
High School
S.Y 2006

EXPERIENCE

SKIP TRACER

Transworld Systems Inc
2015-2016

Research public records and other databases to locate a person who has gone missing, and then attempts to collect a debt. Often use different methods of investigation to find people, such as calling known associates, looking up credit records, and traveling to interview people.

• **MARKETING SPECIALIST**

KWAVE Korean Center
2017-2019

Launch campaigns dedicated to those aspiring filipino workers who wants to work in Korea. Handled facebook ads, content marketing and marketing analysis.

• **CUSTOMER SERVICE REPRESENTATIVE**

Teletech| Experian Account
2019-2020

Provide information about credit-related memberships, services, and product offerings; advocate for solutions that will help callers improve their creditworthiness. Help consumers understand credit bureau processes and educate on appropriate steps to request corrections.

Alorica| Best Buy
2021-2022

Provide troubleshooting and technical assistance to customers. Assess the customer's needs and translation into solutions.

• **PLAYSTORE REVIEWER**

Accenture Inc.| Google
2022-present

Ensure that a game is functioning properly and that there are no glitches or errors even the aesthetic. Play a game from start to finish, looking for any problems that may occur, same with the application.