

KAREN BERAMO

CUSTOMER
SERVICE/APPOINTMENT
SETTER/SALES

BASIC INFORMATION

I am a professional Customer Service Representative with over 4 years experience in handling multi-national clients. My unique professional experience stems from years of providing excellent customer support, creative problem solving and building customer loyalty.

PERSONALITY HIGHLIGHTS

- Cheerful disposition
- Neat and well-organized
- Motivated by problem solving
- Independent worker
- Works well with deadlines
- Collaborative and efficient

CONTACT DETAILS

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Cavite, 4114

PROFESSIONAL EXPERIENCE

Customer Service Representative/Sales
ePerformax Contact Centers and BPO
November 2022 - August 2023

Customer Service Rep/Technical Support
Teleperformance Philippines
September 2012 - August 2013

Customer Service Specialist
Stream Global Services
February 2012 - December 2012

Telemarketer/Appointment Setter
Aldemita Marketing
March 2010 - July 2011

EDUCATION

Iloilo Science and Technology University
Bachelor of Science in Electronics and
Communications Engineering
College Level