

# KARLA JANE M. DALISAY

Registered Pharmacist | Medical Virtual Assistant

+639054711005 @mamaysonkarlajane@gmail.com

Pangasinan, Philippines


## SUMMARY

I am a healthcare professional with nine years experience in pharmaceutical industry. Over this period, I have gained significant expertise in areas such as drug interactions, dosage regimens, patient counseling, and even compounding or mixing of IV medications, oral, topical and ophthalmic preparations. My background in pharmacy has equipped me with expertise in medication management, attention to detail, and effective communication, which are essential qualities for success in a medical virtual assistant role. I am eager to apply my experience and adaptability to contribute to the delivery of high-quality virtual healthcare services.

## EDUCATION

Bachelor of Science in Pharmacy 06/2010 - 04/2014  
University of Luzon


## ACHIEVEMENTS

 Certified Pharmacy Technician - Saudi Commission for Health Specialties

I am able to experience the healthcare system abroad.

 Civil Service Commission Passer - Professional Level

I am dedicated to serve the public interest.

 Graduate with Distinction

It reflects my dedication, effort and perseverance during my school years.

## SKILLS

Medication Insurance Billing - Saudi Arabia

Familiar with the following EHR/EMR · PRACTICE FUSION · E-CLINICAL WORKS ·

DR. CHRONO · CERNER · ATHENA HEALTH · ADVANCEDMD

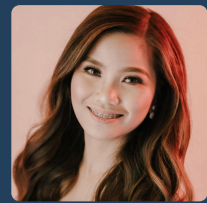
Proficient in IV Medications Mixing

Skilled in Hospital-based Management of Narcotic and Controlled Drugs

## VOLUNTEERING

COVID-19 Vaccination Campaign 2021  
Ministry of National Guard Health Affairs - Riyadh, Saudi Arabia

My participation in COVID-19 vaccination program reflects my dedication to public health and community well-being.



## EXPERIENCE

### Pharmacy Technician

King Abdullah Specialized Children's Hospital - National Guard Health Affairs

02/2019 - 02/2024 Riyadh, Saudi Arabia  
Government Hospital

### Assistant Branch Manager - Licensed Pharmacist

Mercury Drug  
08/2014 - 09/2018 Philippines  
Community Pharmacy

## TRAINING / CERTIFICATES

HIPAA Training Course (VAs of the Future)

Prior Authorization Training Course (VAs of the Future)

Insurance Verification Training Course (VAs of the Future)

Medical Virtual Assistant Training Course - VAs of the Future

Intravenous Mixing Training

Basic Life Support

CERTIFICATE OF APPRECIATION  
IN COVID-19 VACCINATION  
CAMPAIGN - MNGHA

CERTIFICATE OF PASSING  
PHARMACY LICENSURE  
EXAMINATION - Professional  
Regulation Commission

## LANGUAGES

English Advanced ●●●●●

Arabic Beginner ●●●●●

Filipino Native ●●●●●