







## Kenneth Jacosalim

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## CAREER OBJECTIVE

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To secure a job position in a reputable organization to expand my learnings, knowledge and skills.

## SKILLS

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### Customer Service Skills



### Problem Solving



### Leadership



## WORK EXPERIENCE

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### COLD CALLER

December 2021 - March 2023

*Medilink*

### QUALITY ANALYST

October 2022 - December 2022

*Medilink*

### OPERATIONS SUPERVISOR

*Teleperformance Philippines*

Sep 2019 - Aug 2020

### CUSTOMER SERVICE REPRESENTATIVE

*Teleperformance Philippines*

November 2014 -  
November-2019

## EDUCATION HISTORY

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### Diploma Information Technology

### Datamex Institute of Computer Technology

Jan 2016 -Dec 2017

## Certifications

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### TESDA- Finishing Course for Call Center Agent

August 2013

### TESDA- English Proficiency

September 2013