Lorenzo Miguel Mulleno Peñalosa

Blk 82 Lot 58 Carl St., Phase 1, Celine Homes, Brgy. Estefania, Bacolod City, Negros Occidental, 6100 Enzopealosa20@gmail.com 09153829385

Objective:

To obtain better working experience, develop my interpersonal skills, and to share the best of my abilities, knowledge and humble opinions for the betterment of the company.

Educational Attainment:

2015 - 2017

STI – West Negros Univesity

Bachelor of Science in Information Technology (2nd Semester – Undergraduate)
L N Agustin Dr., Bacolod City, Negros Occidental

2015 - 2015

University of Visayas

Bachelor of Science in Information Technology (1st Semester)
Dionisio Jakosalem St., Cebu City, Cebu

2011 - 2015

West Negros University

L N Agustin Dr., Bacolod City, Negros Occidental

2005 - 2011

Happy Tots Christian School

Blk 57-1 Phase 2, Celine Homes, Brgy. Estefania, Bacolod City, Negros Occidental

Working Experience:

July 2022 – Present
Customer Service Representative - Virgin Media
Accenture Inc.
Filinvest Cyberzone Cebu Tower 2
W Geonzon St, Cebu City, 6000 Cebu

April 2021 – January 2022
Banking Analyst, (Back Office Role) – Greendot Bank **Ubiquity Global Services**Corner of Lacson St. Cyber Centre
Brgy. 39, Bacolod City, Negros Occidental, 6100

September 2019 – January 2021 Customer Service Representative– Metro by T-Mobile RMS Collect Phils Inc. an Iqor Company 1st Flr. Ayala North Point Tehno Hub, Zone 12, Talisay City, Negros Occidental, 6115

April 2018 – September 2019
Insurance Claims Agent
Prudential Guarantee & Assurance Inc.
4 Rizal St., Bacolod City, Negros Occidental, 6100

December 2016 - October 2017

Technical Support Representative **Teletech Inc.**Center 2F, Robinson's Cybergate,

Negros South Road, Bacolod, Negros Occidental, 6100

Personal Profile:

DATE OF BIRTH: December 20, 1998

PLACE OF BIRTH: Bacolod City, Negros Occidental

AGE: 23 years old

CIVIL STATUS: Single GENDER:

Male

CITIZENSHIP: Filipino

LANGUAGE: English, Cebuano and Filipino

Character References:

Name: Title/Position Contact No.

Jesus V. Neuda Manager, Iqor - Bacolod 09955855628

Kathleen Maye Villa Supervisor, Transcom – Iloilo 09661643848

Zarah Angel Tan Yaotin Data Analyst, Kuehne-Nagel- Cebu 09672439060