

MARK JOSEPH D. SALINDATO

Email address: va.mark.salindato@gmail.com

Contact no.: (+63) 969 508 0705

Home Address: Blk 4 Lot 21 JB Village 2, Balibago, City of Sta. Rosa, Laguna



OBJECTIVE

A highly motivated professional equipped with strong interpersonal and critical thinking skills aiming to seek additional knowledge in the service industry with more than 4 years of experience in related work; seeking to provide an effective and efficient service promoting excellent customer satisfaction.

PERSONAL INFORMATION

Age: 29 years old

Height: 175 cm

Weight: 98 kgs

Date of Birth: June 21, 1997

Place of Birth: Sta. Rosa City, Laguna

Civil Status: Single

Religion: Roman Catholic

Nationality: Filipino

WORK EXPERIENCE/S

SALES/CUSTOMER SERVICE OFFICER

Astoria Vacation & Leisure Club, Inc.

October 21, 2024 to Present – Team Leader

August 20, 2023 to October 20, 2024 – Senior Officer Level

August 8, 2022 to August 19, 2023 – Officer Level

ON-THE-WEB TRAINING/ VIRTUAL PRACTICUM (600 hours)

Astoria Culinary and Hospitality Institute

Food and Beverage Services and Front Office Training

March 7, 2022 to May 13, 2022

RESTAURANT STAFF

Excellent People's Multipurpose Cooperative

Shakey's Paseo De Sta. Rosa

November 2017 to June 2018

CUSTOMER SERVICE REPRESENTATIVE

Conduit Global (Kgb Philippines Inc.)

US Telecommunications Services (Verizon)

February 2016 to August 2016

EMAIL SUPPORT REPRESENTATIVE

TELUS International Philippines, Inc.

UBER Driver Support

June 2015 to November 2015

EDUCATIONAL BACKGROUND

BACHELOR OF SCIENCE IN HOSPITALITY MANAGEMENT

Saint Michael's College of Laguna
Old National Road, Platero, City of Biñan, Laguna
Graduated 2022 – Honorable Mention

ASSOCIATE IN HOTEL AND RESTAURANT MANAGEMENT

Saint Michael's College of Laguna
Old National Road, Platero, City of Biñan, Laguna
Graduated 2015

ORGANIZATIONS INVOLVEMENT

CHAIRPERSON

SMCL College Student Council
Academic Year 2021 – 2022

PRESIDENT

Association of Hotel and Restaurant Management Students - SMCL
Academic Year 2021 – 2022

REGIONAL STUDENT AMBASSADOR – CALABARZON REGION “Chairman’s Outstanding Leadership Award”

Junior Tourism and Hospitality Management Association of the Philippines
October 3, 2020 to November 6, 2021

CHAIRPERSON

SMCL College Student Council
Academic Year 2020 – 2021

PRESIDENT

Association of Hotel and Restaurant Management Students - SMCL
Academic Year 2020 – 2021

VICE CHAIRPERSON FOR COMMUNITY SERVICE

SMCL College Student Council
Academic Year 2019 – 2020

PUBLIC RELATIONS OFFICER

Association of Hotel and Restaurant Management Students - SMCL
Academic Year 2019 – 2020

MEMBER

SMCL's Program, Articulation, Campaign Team (PACT)
2019 to Present

CERTIFICATIONS

PRDV104: PROFESSIONAL ETIQUETTE

Saylor Academy Awards
April 8, 2021

PRDV005: TIME AND STRESS MANAGEMENT

Saylor Academy Awards
March 26, 2021

ACADEMIC AWARDS

DEAN'S LISTER

Saint Michael's College of Laguna
Academic Year 2019 – 2022

SEMINARS/WEBINARS/WORKSHOPS

A Hotelier's Talk: A New Hotelier's Face of a New Frontier

School of International Hospitality and Tourism Management – St. Dominic College of Asia
Via Zoom
October 4, 2021

International Tourism and Hospitality Conference 2021: Tourism and Hospitality Reinvention: Thrive, not Survive in a Post Pandemic

College of International Tourism and Hospitality Management – Lyceum of the Philippines University – Batangas
Via Zoom
April 16, 2021

Leadership Excellence Series 2021: A 360° Virtual Learning Experience

Department of Tourism - NCR
Via Zoom
March 1, 2021

“Facing Forward: The Clock of Evocation”: A style to remember. develop the possibilities. Inspiring New Ways.

Philippine Women's University in collaboration with Jose Rizal University
February 20, 2021

Developing Entrepreneurial Skills through Design Thinking – SMCL Business Hospitality Management Week 2020

Saint Michael's College of Laguna
via Microsoft Teams
November 4, 2020

Business Resiliency – SMCL Business Hospitality Management Week 2020 Saint Michael's College of Laguna

via Microsoft Teams
November 3, 2020

2019 Hospitality Industry Career Exploration – HRM Week 2019

Institute of Hospitality Management and Allied Courses -SMCL
Old National Road, Platero, City of Biñan, Laguna
September 18, 2019

Astoria Hotel on Wheels: Front Office Seminar with Property Management System Astoria Culinary and Hospitality Institute & IHMAC – SMCL

Old National Road, Platero, City of Biñan, Laguna
November 11 to 12, 2019

Office Application Empowerment Workshop – 1st AHRMS Summer Hospitality Skills

Institute of Computer Studies - SMCL
Old National Road, Platero, City of Biñan, Laguna
July 9 & 10, 2019

Food and Beverage Services Seminar-Workshop – 1st AHRMS Summer Hospitality Skills
SMCC Hotel, 3rd Floor, Demo Room, SMCL
Old National Road, Platero, City of Biñan, Laguna
June 17 & 20, 2020

Barista Seminar-Workshop – 1st AHRMS Summer Hospitality Skills
SMCC Hotel's bar, SMCL
Old National Road, Platero, City of Biñan, Laguna
June 10 & 11, 2020

Flight Catering Operations
MacroAsia Catering Services
NAIA, Pasay City
September 8, 2014

ACTIVITIES PARTICIPATED

THIRD PLACE IN EXTEMPORANEOUS SPEAKING CONTEST (COLLEGE CATEGORY)

59th & 2nd Virtual National Rizal Youth Leadership Institute (NRYLI)
December 18, 2021

EVENT ORGANIZER

Junior Tourism and Hospitality Management Association of the Philippines Male and Female Ambassadors 2021: Creating Tourism and Hospitality Icons of Transformative Leadership
September 25, 2021

SILVER AWARD IN DIGITAL POSTER/TRAVEL INFOGRAPHICS

2nd National Tourism and Hospitality Students' Skills Olympics – University of Baguio
May 28, 2021

CHAMPION IN MICHALEAN DANCE BATTLE 2019

TED – Acquaintance Party's Yin and Young: Living the Life in Balance
October 12, 2019

CHARACTER REFERENCES

MR. JOSEPH F. DULAY, MBA, CHP, CGSP

Program Chair, Institute of Hospitality Management and Allied Courses
Saint Michael's College of Laguna
(+63) 917 871 0366

MS. MARIA ELENA EDLAGAN

Senior Supervisor, Upgrade/Premium Member Services Department
Astoria Vacation & Leisure Club Inc.
(+63) 953 988 5723

I hereby certify that all the information provided above are true & correct to the best of my knowledge & belief.


MARK JOSEPH D. SALINDATO
Signature