

# Nathaniel Uy

Philippines



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## Summary

Experienced Coach with a demonstrated history of working in the outsourcing/offshoring industry. Skilled in Microsoft Excel, Customer Service, Coaching, Sales, and Communication. Strong community and social services professional.

## Experience



### Customer Experience Representative

SHRM Executive Network

Oct 2021 - Present (11 months +)



### Customer Service Representative

Crossover for Work

Jun 2019 - Present (3 years 3 months +)



### Coach

Sitel Group

Jun 2014 - Jun 2019 (5 years 1 month)

## Education



### University of Santo Tomas

Advertising Arts, Fine/Studio Arts, General

2004 - 2010

## Licenses & Certifications



Planning a Career in User Experience - LinkedIn



UX Design: 1 Overview - LinkedIn



Succeeding in Web Development: Full Stack and Front End - LinkedIn

## Skills

Customer Service • Communication • English • Coaching • Sales • Team Leadership • Microsoft Excel • Microsoft PowerPoint • Time Management • Customer Experience