

PATRICIA EBIO

Profile

I look forward in joining your esteem organization and extend my abilities and skills that will enable me to make a positive contribution to my chosen industry and exert my outmost effort in contributing to the development of the company.

Work Experience

2019

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2019

The Home Depot - Fairbanks, AK

Cashier

- Working as cashier
- On-the-job training - contractual

2021

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2022

Sutherland Global Services

Customer Sales and Retention

- Customer service representative for NA, EMEA and APAC
- Selling McAfee Antivirus
- Installing and basic troubleshooting

2022

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2023

Concentrix

Healthcare Provider Service

- Customer service representative
- Speaking with healthcare providers in United States
- Providing their patients healthcare benefits and coverage
- Checking cliinical codes

2023

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2024

Quantrics Enterprise Inc.

Customer Sales Representative

- Customer service representaive
- Selling Bell Mobility and Residential Services to Canadians

2024

-

2024

ERA Global Services

Outbound Sales Representative

- Doing outbound calls
- Selling medicare, healthcare, home insurance, auto insurance and seo



References

Mark Anthony Regulado

McAfee Account Manager

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Alexander Lising

Provider Service Trainer


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 Bk12A Lt37 Camella
Height, Cararayan,
Naga City 4400
Philippines

Education

Bachelor of Science in Customs Administration

Mariners' Polytechnic Colleges
Foundation

2016-2020

Expertise

Well-verse in oral and written

Fast learner

Computer literate

Customer Support

Sales and retention

Awards and Certificates

- English Proficiency Programme
- Cashier of the Month May 2019
- Training Class Salutatorian
- Healthcare Training Certiicate
- BM S2S Training Certificate