

RAIANNE KHRISHA D. QUINTERO



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City of San Pedro, Laguna, Philippines 4023



October 14, 1996



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CAREER OBJECTIVE

Seeking a career with a progressive organization that allows me to capitalize on my skills and abilities while helping others improve by sharing knowledge and experiences.

TECHNICAL SKILLS

- Knowledge of Microsoft Office
- Basic hardware troubleshooting
- Basic software troubleshooting
- Ability to utilize computer software (Internal and/or web-based)
- Knowledge of G-Suite
- Basic photo/video editing

PERSONAL SKILLS

- Written and verbal communication skills
- Ability to work independently and as part of a team
- Reliable Call Handling skills
- Team leadership
- Collaborative leader
- Root Cause Analysis
- Developmental Coaching
- Hardworking and passionate

PRE- PROFESSIONAL EXPERIENCE

DOLE Government Internship Program
LGU- City of San Pedro, Laguna, Philippines
City Accounting Office

Sept 2017 – Jan 2018
(Completed)

Freelance Choreographer

PROFESSIONAL EXPERIENCE

iQor Sta. Rosa

AT&T- ISM

Collections- ISM

DirectTV Technical

Customer Care Representative

Subject Matter Expert

Supervisor Operations

May 2018 – June 2019

July 2019 – September 2019

October 2019 – December 2020

Transparent BPO

Medicare

Outbound Contact Center Sales Agent

March 2021 – November 2021

Royal Caribbean Cruises Ltd. - ROHQ

Celebrity Engagement Center

Support Agent

January 2022 – June 2022

GO2 Careers

The Cushion Lab

Customer Success Associate

October 2022 – May 2023

EDUCATION

COLEGIO DE SAN PEDRO Pre-school	2004
JOSEPH AND MARY ACADEMY High school	2011
AMA COMPUTER COLLEGE BIÑAN- CAMPUS College (Undergraduate degree) BS- Information Technology	(3rd year standing)

ACTIVITIES

- Completed Peak Performance Coaching Workshop 2020- iQor Sta. Rosa.
- Completed Leadership Academy Workshop, Batch 7- iQor Sta. Rosa.
- Took part & successfully completed the seminar about **AMAZON CLOUD** by Amazon Web Services
- Attended EGlobioTraining's First Southern Luzon Congress on Information Technology
- Attended the seminar about **Basic Life Support** by the Bureau Of Fire Protection- Biñan City, Laguna.
- ROTC Laguna Area 2 Target Shooting Competition 2011, First Runner -Up.
- ROTC Laguna Area 2 Target Shooting Competition 2012, Champion.
- President and Choreographer of AMA Dance Troupe Binan from October 2014 to 2017.