| Ramuel Lomo | [irunmacity@gmail.com](mailto:irunmacity@gmail.com)  0969 146-5088  Blk 13 Lot 8 Bria La Hacienda Teresa Rizal |
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**SKILLS**

| **RELATED SKILL SET**   * Cold calling * Excellent communication both verbal and written * Computer-literate * Trouble-shooting * Technical support * Customer service * Problem-solving | **PERSONAL SKILL**   * Copywriting * Self-taught * Time management * Leadership |  |
| --- | --- | --- |

**EXPERIENCE**

03/21/2022 - 08/23/2024 **ISA /Coldcaller**, **GoForClose**

* Responsible for finding and prequalifying homeowners who would be selling their property in the next 6 months.
* Endorsed multiple leads that eventually turned into closed deals.
* Responsible for getting all the right information from lead before endorsement.
* Responsible for follow-ups and callbacks.

02/15/2019 - 12/31/2021 **CSR, TSR, SME**, **Quantrics Taytay**

* Started out as a customer support for 4 months and got promoted to a Subject Matter Expert all throughout my stay.
* Supported the upcoming batches.

06/10/2017 - 12/15/2018 **Technical support**, **Sitel Phil**

* Supported technical issues concerning computer to printer related issues.
* Upsold inks and warranty

**EDUCATION**

06/15/2011 - 06/15/2013 **ICCT Colleges Cainta**

* Associate Degree— Associate in Computer Technology(ACT).