

**SEVILLO, REGILYN G.**

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**SUMMARY**

Looking forward to an opportunity to work in a dynamic, challenging environment where I can utilize my skills for developing my career and for the growth of the organization.

**EDUCATIONAL ATTAINMENT**

**TERTIARY:** Bachelor of Science in Nursing  
 University of Cagayan Valley  
 Tuguegarao City, Cagayan Valley  
 Undergraduate: 2<sup>nd</sup> College

**SECONDARY:** Itawes National High School  
 National Road, Purok 1, Tuao

**PRIMARY:** Fugu-Alabug Elementary School  
 Fugu- Alabug, Tuao, Cagayan

**SKILLS**

- Excellent verbal communication, demonstrated ability to deal tactfully and diplomatically with customers and staff.
- Pleasant phone voice/manner
- Able to work efficiently and accurately in an atmosphere of frequent interruption and has the ability to multitask
- Ability to influence others while maintaining a working relationship
- Strong telephone and communication skills
- Strong interpersonal and negotiation skills

**WORK EXPERIENCE**

**Company** : Telus International Philippines  
**Position** : Technical Support representative  
**From/To** : June 2022-Present  
**Project Name** : Google Workspace

**Company** : TaskUs  
**Position** : Healthcare Advisor  
**From/To** : April 2021-March 2022  
**Project Name** : Qured(Covid patients)

**Company** : Probe Group Philippines Inc.,  
**Position** : Customer Service Executive/Case Management  
**From/To** : September 2019 – March 2021  
**Project Name** : Optus Telco Collection

**Company** : C3 Everise  
**Position** : Customer Service Representative  
**From/To** : April 2019 – September 2019  
**Project Name** : Car Rentals Dollars/Thrifty/Hertz