

REZEL ANN TAGNIZEZ



Address: Pasong kawayan 2 General trias Cavite Philippines

Email: tagnizezrezelanns@gmail.com

Mobile number: 09631850657

Birthdate: October 22 2002

Gender: female

Filipino

Single

OBJECTIVE

To use my interpersonal abilities to further the objectives of a business that prioritizes customer satisfaction and customer experience. I'm looking for an entry-level position to launch my career in a highly professional setting. To land a job with a reputable company where I can make the best use of my abilities and business studies training.

EXPERIENCE

Inspiro Relia

Call centre Agent Nov 21 2022- February 20 2023

- I'm a multi-skilled customer representative which does outbound calling, sales or hard selling, provide service, email, chat and monitoring.
- I've been promoted as an Adhoc Quality assurance support who helps the agent to do the task easier.

Transcriptionist Part time

- I've been a Call centre transcriptionist labeller who encode the audio into word.
- I've been promoted as Quality assurance who his making sure that the labeller or agent is doing and following the guidelines in a right way.

Author/ Writer Part time

- I've been a writer for how may years. I'm writing a teen fiction on Dreame app and Wattpad. I have 3 books with 1Million readers and publish.

Online seller Part time

- I'm selling some product online such as: bags, clothes, sandals and other beauty products.
- I do hard selling and sometimes word of mouth type of selling.

Sales Lady

- Selling beauty product in a particular store in a mall and pursuing the customer to buy the product.
- Giving them assurance and the best quality of service. I have a good review on my boss because I have the highest rate of sales.

EDUCATION

Southern leyte state University 2021-2022 Degree: Bachelor of Agricultural Technology

Notre dame of trece martinez Cavite 2019-2021 Degree: Accountancy business and management

Canipaan national highschool 2017-2018 Highschool student

Luis Y ferrer national highschool 2015-2017 Highschool student

Pasong kawayan 2 elementary school west 2013-2015

REFERENCE

- Louime Victoria 09773750704