

SIDFREY A. FRANCISCO

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RD Custodio St, E Rodriguez Ave, Tanay, Rizal

SUMMARY

A healthcare employee with experience from prior authorization, clinical review (IQ and MCG), encoding of documentation, correspondence review, claims (UB04/835) review and submitting to payer, verification of denials from payer, and writing appeals to payer to overturn the account. With an end to end experience of the healthcare account

WORK EXPERIENCE

Sales agent representative at Megaworld Corporation Mar 2013- Jul 2013

- Presenting details of Megaworld properties to potential customers.

Pediatric Nurse at V. Luna General Hospital Aug2013 - Feb 2014

- Rendering care to different types of Level of Care to pediatric patients.

Optum Global Solutions Prior Authorization Department Oct 2018 – Jun 2019

- Obtaining authorization of different kinds of medications and checking of claims.
- Calling members regarding the denials and explaining the reason and providing the options for reconsideration or appeal.

Optum Global Solutions Business Quality Department as Quality Auditor. Jun 2019 – Jan 2021

- Auditing of the prior authorization request of different classification of drugs and auditing correspondence that are sent to the provider and the member

Access Healthcare Prior Authorization Department as Clinical Nurse Review. Jan 2021– Nov 2021

- Reviewing medical records and obtaining authorization requests of inpatient and outpatient services to different kinds of payers and third party administrators such as availity, aim, NIA, and evicare.

Conifer Health Solutions CRC Clinical Denials Nov 2021- Nov 2024

- Validating denial reasons on the letter and denial carc or revenue codes to the claim. checking of the correct codes used in the claim that were sent to the member. Determining correct approach for level of care rendered to the patient using the MCG or interqual guideline. Writing of appeal letters to payer providing medical details that the services provided to their members were medically necessary.
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EDUCATION

Bachelor of Science in Nursing Jan 2019 - Feb 2021
Centro Escolar University

KEY SKILLS

- Office Suite software
- Data entry
- Organizational and time management skills.
- Corporate communications
- Problem solving
- Customer service
- Attention to details
- Fluent in English
- EHR (Cerner, Epic, Athena Health, Allscript, and Meditech)
- InterQual and MCG
- Insurance Online portal