

YESHAMHAE R. MAHINAY

#49 Caramay Ext. Lupang Tagalog Hagonoy
Taguig City, Metro Manila, Philippines 1630
+639958604267
mahinayyeshamhae@gmail.com



Date of Birth: June 24, 2004
Place of Birth: Taguig City, Metro Manila
Gender: Female
Nationality: Filipino
Civil Status: Single

CAREER OBJECTIVE

An adaptable and service-oriented individual with refined communication and interpersonal skills, committed to providing exceptional customer service. Demonstrates leadership, professionalism, and a team-oriented mindset developed through active student involvement and hands-on industry experience.

SKILLS

- Demonstrated strong leadership, communication, public speaking, and interpersonal skills through student leadership and tourism-related activities.
- Trained in aviation safety, emergency response, First Aid, CPR, and passenger handling through the Flight Attendant Training Program.
- Proficient in customer service, guest relations, and cross-cultural communication in tourism and hospitality settings.
- Demonstrated proficiency in Microsoft 365 and Canva, with experience in creative editing, visual content development, and marketing support through the role of Director for Creatives of PATA Philippines JRU Student Chapter.
- Skilled in multitasking, time management, teamwork, adaptability, and maintaining professionalism in fast-paced environments.

EDUCATIONAL ATTAINMENT

Tertiary	:	2022 - 2026	Jose Rizal University, <i>Cum Laude</i> Mandaluyong, Metro Manila, Philippines Bachelor of Science in Tourism Management
-----------------	---	-------------	--

Secondary	:	2020 - 2022	Learn & Explore Montessori School Taguig, Metro Manila, Philippines Humanities and Social Sciences
		2016 - 2020	Signal Village National High School Taguig, Taguig, Metro Manila, Philippines

EMPLOYMENT HISTORY/OJT

October 2025 – October 2025	PTC Aviation Training Center Tambo, Paranaque City Flight Attendant Trainee
-----------------------------	---

- Completed intensive training in cabin crew operations, passenger service, aviation safety, emergency response, First Aid, CPR, firefighting awareness, survival swimming, risk management, and passenger handling while demonstrating strong customer service, cultural awareness, and communication skills through practical aviation training activities.

July 2025 – September 2025	Metropolitan Museum of Manila MK Tan Center BGC, Taguig City Receptionist-Invigilator
----------------------------	---

- Assisted in visitor reception, exhibition information services, artwork safeguarding, and guided tours while maintaining a safe and professional museum environment.

March 2022 – May 2024	Aloha Café 6 Kamias Street, Taguig City Cashier, Barista, Server
-----------------------	--

- Prepared and served beverages, handled cashiering duties, and delivered excellent customer service in a fast-paced café environment.

AWARDS AND RECOGNITIONS

2026	Cum Laude (G.P.A. 94%) - Jose Rizal University
2025	Best Intern - Metropolitan Museum of Manila
2025	Dean's Honor List - Jose Rizal University
2024	Academic B Scholarship Grantee - Jose Rizal University
2024	Siklab Turismo Sales Pitch Competition First Place - Jose Rizal University
2023	Top Performing Student in Professional Development & Applied Ethics - Jose Rizal University
2023	Top Performing Student in Transportation Management - Jose Rizal University
2022	Academic Excellence Award - Learn & Explore Montessori School
2022	Taguig Scholarship Grantee

CHARACTER REFERENCES

Name: Dr. Kathleen G. Apilado
Position/Company: JRU - Dean, College of Hospitality and Tourism Management
Contact Number: +639953526041/kathleen.apilado@jru.edu

Name: Evelyn Joy Velasco-Dula
Position/Company: JRU - Tourism Faculty
Contact Number: 8531-8031/evelyn.dula@jru.edu

Name: Rodolf Christian P. Gomez CHMP, MSHRM
Position/Company: JRU - Adjunct Professor
Contact Number: +639 97 152 0995/groldolfchristian@gmail.com

Name: Randel C. Urbano
Position/Company: Museo Pambata- Executive Director
Contact Number: +639177222939/randel@museopambata.com