





With over a decade of professional experience, I bring a unique blend of healthcare and emergency response expertise to my role as a Clinical QA Specialist. My mission is to ensure the highest standards of patient eare by leveraging my background in nursing and my commitment meticulous auditing and chart review. Motivated by a passion for quality and precision, I work collaboratively to empower skilled nurse and therapists in delivering exceptional care, aligning with the organization's patient-focused mission.

of-care patients, and managing pre-claim reviews with a focus on accuracy and compliance. My proficiency in medical records and electronic medical record systems enables me to streamline processes and support the team effectively. These efforts, paired with strong interpersonal communication skills, help ensure seamless operations and superior patient outcomes.



HEALTHCARE VIRTUAL ASSISTANT

- * Clinical QA Specialist
- * Intake Coordinator
- * Pre- Claims Review Staff

CUSTOMER SERVICE

- * Computer Literacy
- * Adept Interpersonal and Communication Skills
- * Proficient in English both Speaking and Writing
 - * Problem Solving
 - * Observes Therapeutic Communication















